

Linn-Benton Community College and The Corvallis Clinic Welcomes *Disney Institute* to Albany, Oregon.



Through Disney's Approach to Business Excellence, participants learn Disney's proven, world-class approach to cultural management in Leadership Excellence, People Management, Quality Service, and Brand Loyalty, and discover the unifying impact Inspiring Creativity can have throughout those areas.

**Communicate a compelling vision – Select and hire right-fit employees – Develop a service philosophy
Retain customers for life – Create a collaborative culture**

AGENDA

- 8:00 a.m. - 8:30 a.m.Registration/Breakfast
- 8:30 a.m. - 11:30 a.m. Leadership Excellence, People Management & Inspiring Creativity
- 11:30 a.m. - 1:00 p.m.Lunch
- 1:00 p.m. - 4:30 p.m.Quality Service, Brand Loyalty & Inspiring Creativity

Times subject to change. Mid-morning & afternoon breaks are included.

PROGRAM FEES: \$349 (*Early Bird Registration – prior to August 15th*) | \$389 (*after August 15th*).

LBCC Albany Campus Calapooia Center Commons
Albany, Oregon

SEPTEMBER 22, 2010
8:00 A.M. - 4:30 P.M.

Please contact the Linn-Benton Community College Business and Employer Services
to reserve your space for Disney's Approach to Business Excellence

PH: 541-917-4923 FX: 541-917-4831

www.linnbenton.edu/go/disney



**REGISTER TODAY!
SPACE IS LIMITED!**

Linn-Benton Community College is proud to be a selected sponsor of
Disney's Approach to Business Excellence and wishes to thank its marketing partners.



LBCC is an equal opportunity educator and employer. Persons having questions about or requests for special needs and accommodations should contact the Disability Coordinator at Linn-Benton Community College, RCH-105, 6500 Pacific Blvd. SW, Albany, Oregon 97321, Phone (541)-917-4690 or via Oregon Telecommunications Relay TTD at 1-800-735-2900 or 1-800-735-1232. Contact should be made 72 hours or more in advance of the event.